



BOWEN UNIVERSITY, IWO
College of Management and Social Sciences
Business Administration Programme
Second Semester 2021/2022 Examination

Level	: 300
Course Title	: Human Behaviour in Organisation
Course Code	: BUS 302
Credit	: 2
Instruction	: Answer Question 1 & any other two Questions
Time Allowed	: 2 Hours
Date	: Friday, 8 th July 2022

1. (a) What is Behaviour? (5 Marks)
(b) How will you explain Organisational Behaviour? (5 Marks)
(c) Is Organisational Behaviour of any importance to the achievement of Organisational goals and progress? Explain. (12 Marks)
(d) Discuss the relevance of this course to your program of study. (8 Marks)

2. (a) What is Perception? (5 Marks)
(b) What in your view are the three most important reasons for explaining why people at work may see the same person, idea or event differently? (15 Marks)

3. (a) Define Attitude (5 Marks)
(b) How far might an individual's personal value standards affect their behaviour at work? Give some examples of behaviour and attitudes you might look forward to. (15 Marks)

4. (a) Define Motivation (5 Marks)
(b) Discuss five factors influencing Motivation. (15 Marks)

5. (a) Define Employee turnover. (5 Marks)
(b) List types of Employee turnover (5 Marks)
(c) Explain five effects of employee turnover on the organisation. (10 Marks)