



**BOWEN UNIVERSITY, IWO**  
College of Management and Social Sciences  
Business Administration Programme  
First Semester 2021/2022 Examination

<b>Level</b>	: 200
<b>Course Title</b>	: Industrial Psychology
<b>Course Code</b>	: BUS 207
<b>Instruction</b>	: Answer Question One & Any other Three Questions
<b>Time Allowed</b>	: 2 <sup>1/2</sup> Hours
<b>Date</b>	: 19 <sup>th</sup> March, 2022

- 1 (a) Examine the term Industrial Psychology. **(2 Marks)**
- (b) Specify six areas of the operations of an Industrial Psychologist **(3 Marks)**
- (c) Would you say an Industrial Psychologist is essential in an organization? Discuss **(10 Marks)**
- (d) Explain five ways of preventing Stress in the workplace **(10 Marks)**
2. (a) What is Conflict? **(2 Marks)**
- (b) State and discuss extensively types of Conflict in an Organization **(10 Marks)**
- (c) Explain one of the procedures for Conflict resolution in the workplace. **(3 Marks).**
3. As a new comer in an organization, one of the first things you are introduced to is the organizational culture. Justify this statement in relation to what organizational culture is and why it is essential. **(15 Marks)**
4. (a) Differentiate between Group and Team in the workplace. **(3 Marks)**
- (b) List and explain the criteria for selection of Team members **(7 Marks)**
- (c) Discuss the advantages of Groups in an organization. **(6 Marks)**
5. Power and Politics are inevitable in an organization. Discuss **(15 Marks)**
6. Discuss work attitudes employers expect from employees. **(15 Marks)**