



**BOWEN UNIVERSITY, IWO
COLLEGE OF COMPUTING AND COMMUNICATION STUDIES
COMMUNICATION ARTS PROGRAMME
2022/2023 SECOND SEMESTER EXAMINATION**

DATE: June, 2023

COURSE TITLE: SMALL GROUP COMMUNICATION

COURSE CODE: CMA 412

TIME ALLOWED: 2 HOURS 30 MINUTES

INSTRUCTION: Answer 4 Questions in all. Questions 1 and 2 are compulsory

1. Using two small group communication theories, explain the relevance of these theories to small group communication. (20 marks)
2. "Conflicts are unavoidable during small group communication tasks." With relevant examples, explain this statement by showing a complete understanding of the three (3) types of conflict that can impact the goals of small groups and how to solve these conflicts. (20 marks)
3. As a competent leader of a small group, explain some of the communication competencies required of group members of problem-solving groups. (10 marks)
4. Write short notes with examples and show the relevance of the following to small group communication: (10 marks)
 - a) Task-oriented Groups
 - b) Relational-oriented groups
 - c) Diversity
 - d) Communication competence
5. (a) In your own words, define small group communication (3 marks)
(b) Attempt an in-depth discussion on the advantages and disadvantages of small group communication. (7 marks)
6. As the new team leader for a seven-member group comprising members from different cultures in your new organisation, explain some of the challenges you will likely face when communicating with the group members. (10 marks)