

## BOWEN UNIVERSITY, IWO COLLEGE OF COMPUTING AND COMMUNICATION STUDIES COMMUNICATION ARTS PROGRAMME SECOND SEMESTER 2022/2023 EXAMINATION

DATE: June, 2023

COURSE TITLE: GROUP COMMUNICATION STRATEGIES
COURSE CODE: CMA 306 TIME ALLOWED: 2 HOURS

INSTRUCTION: Answer 4 Questions in all. Question 1 is compulsory.

- 1. In your capacity as the CEO of PENIEL Limited, present a compelling speech to forestall the impending strike action by the staff of the company.(15 marks)
- (b) List and write short notes on 5 types of committees that you know with emphasis on their duties (10 marks)
- **2.** Being in a group and using a group to accomplish important tasks have potential drawbacks. Discuss 3 drawbacks that you know. **(15 marks)**
- 3. State and explain in 3 paragraphs ways to strengthen group communication (15 marks)
- 4. List and explain briefly 10 task roles possible in a group (15 marks)
- **5.** In 3 paragraphs, discuss plausible ways of managing conflict effectively in groups **(15 marks)**
- **6.** Write comprehensively with examples the implications of the following features in group communication:
  - interaction
  - interdependence
  - shared behavioural standards
  - collective identity
  - s#
  - ize (15 marks)