

BOWEN UNIVERSITY, IWO College of Management and Social Sciences Business Administration Programme First Semester 2021/2022 Examination

Level	: 300
Course Title	: Organization Behaviour I
Course Code	: BUS 315
<b>Course Credit</b>	: 3 Credits
Instruction	: Answer Question 1 and any Three (3) Questions
Time Allowed	: 2 Hours, 30 Minutes
Date	: 14 <sup>th</sup> March, 2022

 1a.
 Discuss the following term as a key concept related to the nature of an organization.

 - Social System
 (5 Marks)

 - Mutual Interest
 (5 Marks)

 - Ethics
 (5 Marks)

- 1b. Give a detailed discussion on the various factors that operates to shape and sometimes distort perception (10 Marks)
- 2a. What are the possible ways in which the personality of an employee working in an organization can be determined? (10 Marks)

2b. The theory tends to observe people, and attempt to develop explanations of why they behave in certain ways. (5 Marks)

- 3a. Attitudes of employees can be changed and it is in the best interest of the organization to try for the change. Why? (5 Marks)
- 3b. Change is difficult as there are barriers to it. State some of these barriers and possible ways to which these barriers can be overcome. (10 Marks)
- 4a. What relationship exists between individual difference and work behaviour

(5 Marks)

- 4b. Team has an evolution from its point of sharing personal information among each other to dissolving every intense social relations. Expatiate. (10 Marks)
- 5a. As a manager of an organization where teamwork is important to ensure the accomplishment of every goals and objective, how can you ensure the effectiveness of a team at every point in time. (10 Marks)
- 5b. Mullins identified six factor to pinpoint that a group and a team are two different things. Use this factors in supporting this fact. (5 Marks)